

Action Plan for Improving Accessibility for Persons with Special Needs (2026–2028)

Pursuant to Article 14 (5) in conjunction with Article 6 of the Act of 19 July 2019 on Ensuring Accessibility for Persons with Special Needs (Journal of Laws of 2024, item 1411), as action plan is established to improve the provision of accessibility for persons with special needs.

No.	Scope of activity	Necessary actions to implement the plan	Estimated completion date	In charge of
ARCHITECTURAL ACCESSIBILITY				
1.	Markings of step edges at the building entrance (vertically and horizontally).	Visual marking of stairs (contrast marked stair-edges) and by changing texture, shade or colour.	December 2027	WA
2.	Installation of a stop at the ramp.	Installation of a stop at the ramp – with minimum height of 7 cm – to prevent wheelchair's wheels beyond the ramp area.	December 2027	WA
3.	Installation of a call-for-help bell in the restroom.	Installing a call-for-help bell in the restroom.	December 2027	WA
DIGITAL ACCESSIBILITY				
4.	Ensuring compliance with minimum digital accessibility requirements	Ensuring digital accessibility of information materials published on the Office's website and on social media, in accordance with the Act on Digital Accessibility.	Ongoing activities	OBR
5.	Adding alternative text to content containing photos/charts.	Adding alternative text to content containing photos / charts / videos.	Ongoing activities	OBR
INFORMATION-COMMUNICATION ACCESSIBILITY				
6.	Monitoring Office's activity regarding the provision of accessibility for persons with special needs and informing on the need to implement improvements and additional measures.	Permanent contact with all organisational units of the Office regarding monitoring of accessibility.	Ongoing activities	Accessibility team Managers of organisational units
7.	Ensuring accessibility in the manner specified in the request for ensuring accessibility for persons with special needs.	Cooperation in ensuring accessibility when a request for the provision of stability is submitted.	Ongoing activities	Accessibility team Managers of organisational units

INCREASING LEVEL OF KNOWLEDGE REGARDING ACCESSIBILITY				
8.	Posting infographics regarding accessibility on the Office's social media channels.	Posting infographics regarding accessibility in Office's social media.	Ongoing activities	Accessibility team

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